

Town of Brighton

Water and Sewer Service

P.O Box 277

Brighton, TN 38011

901-476-8661

New Customer Form

Date: _____ Account #: _____

Name: _____ (Office Use Only)

Service Address: _____

City: _____ State: _____ Zip Code: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Phone Number: _____

E-mail Address: _____

Date Service Required: _____

Activation Fees (All Fees are Non-Refundable):

____ 24 Hour Water (\$25.00) ____ Rent (\$250) ____ Own (\$150) ____ Business (\$150)

Line Taps:

____ Water (City)*-\$500 ____ Water (County)*-\$750 ____ Sewer (City Only)*-\$600

*A \$50 Meter Cost (New Install) will be added in addition to the tap fee.
Taps on Grandview Sewer Line are subject to an additional \$500 Charge.
Yard Meter: \$200 plus \$50 (New Install)

Total Fees: _____ Payment Type: _____ Check #: _____ Clerk: _____

Service will be discontinued for non-payment after the 20th of the month. Any service scheduled to be discontinued for non-payment will be subject to a service fee prior to service being restored. Services restored after normal office hours are subject to an additional fee. A fee will be charged to all returned checks. The applicant agrees that this application is subject to the Town of Brighton's Ordinances and Customer Agreement, now in force or as may hereafter be adopted, copies of which are open for inspection at the office of the Town and that such Ordinances and Customer Agreement are a part of this agreement.

Applicant Signature: _____ Date: _____

Customer Agreement

1. It is understood and agreed that every condition of this contract is of the essence of the contract, and if breached, the Town may cut off one or all of its services to the service address and may not be reconnected except by the order of the Town, after payment of all rates and charges have been made by the Customer.
2. The Customer agrees to keep the property at the service address accessible and free from impediments to Town access, maintenance, and meter reading. Upon notification from the Town, the Customer agrees to remove any impediments to Town Access. If such impediments are not removed within such reasonable time as requested by the Town, services will be disconnected. Services shall be reinstated after any impediments are removed and all bills, reconnection fees, and other such fees are paid by the Customer.
3. The Town shall have the rights to restrict, control, or discontinue service at any time during emergencies and repairs. The Town shall not be liable for failure to furnish service for any reason beyond its control or for any loss, injury, or damage to person, plumbing, or property resulting for such service curtailment or discontinuance.
4. Utility Bills are mailed on or before the 1st of each month, and are due without penalty until the 10th of each month. Penalty is added to payments after the 10th. Cut off for non-payment will occur on or after the 20th of each month.
5. There will be a \$30 delinquency fee for customers that appear on the cut-off list once the list has gone out. All fees must be paid before service can be restored.
6. Only the Town of Brighton Maintenance personnel may reconnect or remove locks on water meters. There will be a fee of \$40 otherwise and legal action may be taken. Any damage to Town property will be the responsibility of the account holder.
7. Reconnection of services after hours will carry a fee of \$30 in addition to any other charges. There will not be reconnections after 4:30 p.m. Reconnections will resume on the following business day.
8. The subscriber agrees to pay the minimum charge after the water meter is connected even if water is not in use.
9. After termination of water services, the subscriber agrees to pay all outstanding charge and costs under the Town's Rules and Regulations, including unpaid fees, charges, and interest on all such obligations at the maximum legal limit. The subscribers are responsible for all legal costs in the event the Town should have to employ an Attorney or other outside party to collect outstanding amounts. A Disconnection Form must be filled out in order to terminate services.
10. Charges for returned payment will be \$30. Return checks shall not be paid by check and must be paid by money order, cashier's check or cash.
11. The town will make only one (1) sewer adjustment per year for Leaks and/or Pools.
12. **DO NOT** pour grease down the drains in your home. If the Town has to pump your tank due to grease or your tank has to be pumped more than two (2) times for any reason you will be liable for the charges incurred for having the tank pumped.
13. Customer can receive one (1) reread per 12 months at no cost. Each additional reread will incur a \$20 fee. However if at any time the meter is found to be misread by the Town, then no fee will incur.

Customer Signature

Date