

TOWN OF BRIGHTON

WATER AND SEWER SERVICE

PO BOX 277

BRIGHTON, TN 38011

901-476-8661

CHANGE OF INFORMATION FORM

Date: _____ Account # (*Office Use*): _____

Current Account Holder: _____

*New Name: _____

Telephone: _____

Service Address: _____

Billing Address: _____

Reason For Change: _____

Signature Of Current Account Holder

*New Account Holder must read/sign the Customer Agreement on the back of this form

CUSTOMER AGREEMENT

- 1) The subscriber agrees to abide by the Town's Rules and Regulations governing the provision of water service to the customers. The subscriber understands that the Town has a right to amend its Rules and Regulations at any time. When the provisions of this application, for service and subscription agreement, conflict with the Town's Rules and Regulations, the Town's Rules and Regulations shall take precedence.
- 2) Utility Bills are mailed on or before the 1st of each month and are due without penalty until the 10th of each month. Penalty is added to payments after the 10th. Cut off for non-payment will occur on or after the 20th of each month.
- 3) There will be a \$30.00 delinquency fee for customers that appear on the cut-off list once the list has gone out. All fees must be paid before service can be restored.
- 4) Only Brighton Maintenance personnel may reconnect or remove any locks on water meters. There will be a fee of \$40.00 otherwise and legal action may be taken. Any damage to Town property will be the responsibility of the account holder.
- 5) Reconnection of services after hours will carry a fee of \$30.00 in addition to any other charges. There will not be any reconnections after 9:00pm. Reconnections will resume on the following business day.
- 6) The subscriber agrees to pay a monthly minimum charge after the water meter is connected even if water is not in use.
- 7) After termination of water services, the subscriber agrees to pay all outstanding charges and costs under the Town's Rules and Regulations, including unpaid fees, charges, and interest on all such obligations at the maximum legal limit. The subscribers are responsible for all legal costs in the event that the Town should have to employ the services of an Attorney or other outside party to collect outstanding amounts. A Disconnection Form MUST be filled out in order to terminate services.
- 8) Charges for returned payments will be \$35.00. Return checks shall not be paid by check and must be paid by money order, cashier's check, or cash.
- 9) The Town will make only ONE sewer adjustment per year for LEAKS and/or POOLS.
- 10) Please **DO NOT** pour grease down the drains in your home. If the Town of Brighton has to pump your tank due to grease, you will be liable for the charges incurred for having the tank pumped.

Signature of new account holder:
